

Qurate Platform: 2026 Unified Governance & Trust Statement

1. Enterprise Infrastructure & InfoSec

The Qurate platform (including QurateABL, QurateAI, and ReQruit) is built on a resilient, enterprise-grade stack designed for maximum integrity.

- **Hosting & Deployment:** All applications, PostgreSQL databases, and object storage are hosted on **Google Cloud Platform (GCP)**. Infrastructure is managed via **Replit**, which has achieved **SOC 2 Type 2 Attestation of Compliance**.
- **Data Residency:** Primary data centres are located in the **United States**.
- **Encryption Standards:** * **In Transit:** All data is encrypted via **TLS 1.3**.
 - **At Rest:** Data is protected using **AES-256** hardware-level encryption.
- **Access Management:** We enforce a "Least Privilege" model using Multi-Factor Authentication (MFA), restricted API keys, and environment-level secret rotation.
- **Data Isolation:** We utilize multi-tenancy enforced by organization IDs and row-level security (RLS) to ensure total isolation between customer datasets.
- **Availability:** Daily database backups and versioned storage are retained for 30 days for recovery purposes.

2. GDPR & Data Governance Framework

Assess On Demand (AOD) operates as a **Data Processor** for recruitment agencies and a **Service Provider** for candidates.

- **Legal Basis:** Processing is based on the **Legitimate Interests** of the recruiter (talent evaluation) and the **Performance of a Service** for the candidate (delivery of the Career Development Pack).
- **Data Minimisation:** We only process essential information: Name, Email, CV/Cover Letter, and Behavioral Responses.
- **International Transfers:** As data is processed in the US, we ensure protection via the **UK International Data Transfer Agreement (IDTA)** and **EU Standard Contractual Clauses (SCCs)**.
- **Subprocessors:** We partner only with Tier-1 providers, including **Google Cloud (GCP)**, **Replit (SOC 2)**, **OpenAI** (Natural Language Processing), and **Stripe** (Payments).

3. Candidate Privacy & The "Value Exchange"

This section defines the relationship between Assess On Demand and the individual candidate.

- **The Experience:** AOD provides you with a professional evaluation platform. In exchange for your participation, we provide you with a **Personalised Career Development Pack**. This "Career Gift" includes a CV strengths summary and interview coaching narrative to support your future growth.
- **Retention:** Candidate data is retained for **12 months** to allow ongoing access to your Career Pack, after which it is anonymized or deleted. Billing records are held for 6 years per tax regulations.
- **Your Rights:** You have the right to access, export (CSV/JSON), or erase your data. Requests made to **team@assessondemand.com** are processed within 30 days.

4. Incident Response & Transparency

- **Monitoring:** We monitor system integrity 24/7. Any event compromising data confidentiality is defined as an incident.
- **Response Time:** Severity is assessed within 24 hours of detection.
- **Notification:** We commit to notifying affected customers within **72 hours** if a breach of personal data is identified.